

Metro Remittance (Hong Kong) Limited										
Country: Hong Kong										
Currency: Hong Kong Dollar										
Types of Charges		Type of Remittance Service								
		Credit to Account		Advice and Pay	Mihullier / Cash Pick-Up Anywhere	SSS Payments / Contributions	Bills Payments			
	Metrobank Account	Other Local Bank *	(Over-the-Counter)					MB Visa / Mastercard	Pag-Ibig	Others (ie: PayRemit)
1	SERVICE FEES:									
	Metro Manila / Outside Metro Manila	HKD 20.00	HKD 20.00	HKD 20.00	HKD 25.00	HKD 18.00	HKD 14.00	HKD 15.00	HKD 14.00	HKD 20.00
2	OTHER CURRENCY CONVERSION CHARGES:									
		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3	OTHER CHARGES									
	service fee for replacement of ATM card/PIN Mailer	HKD 50.00	HKD50.00							
	service fee for replacement of PIN Mailer	HKD 50.00								
	service fee for update of customer's information for ATM account (e.g. change of phone number)	HKD 50.00								
	service fee for Debit Account Request (DAR) for credit to beneficiary's account/ third party/self account	HKD100.00								
	service fee for balance/passbook update request with deficient required number of remittance receipts	HKD 75.00								
	service fee for cheque sent for collection	HKD 75.00								
	service fee for amendment of remittance details	HKD 50.00								
	service fee for bank statement request	HKD 75.00								
	service fee for inward remittance	HKD 10.00	HKD50.00							
	service fee for Bank Certification request	HKD 50.00								
4	OTHER RELATED CHARGES:									
	Back-end Charges	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Other Charges (e.g. surcharges, postage, text message or telegram)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5	EXCHANGE RATE OFFERED:									
		See counter rate for the day								
6	ESTIMATED DELIVERY TIME:									
	Metro Manila / Outside Metro Manila	Same day	Same day	Within 24 hrs. *	Same day	Same day	Real Time	Real Time	next business day	Within 24 hours
		ESTIMATED DELIVERY TIME REMITTED THROUGH 7-11 OUTLETS								
	Metro Manila / Outside Metro Manila	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
* Same day credit for transactions thru Instapay / within 24 hours for transactions thru PESONET										

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