

Annual Fee Waiver

Rewards Points can be redeemed to waive Annual Fees. Depending on the available rewards points, annual fees may be waived at full or half discount.

Annual Fee Waiver	Peso Value of Annual Fee	Points Required	Rewards Code
Principal			
100% waived	PHP 2,500	30,000	100%AFWPGO
50% discount	PHP 1,250	15,000	50%AFWPGO
Supplementary			
100% waived	PHP 1,500	18,000	100%AFWSGO
50% discount	PHP 750	9,000	50%AFWSGO

REDEMPTION PROCEDURE

1. Cardholder may redeem Rewards through MIA (Metrobank Interactive Assistant) at m.me/MiaOfMetrobankCard.
2. Upon redemption request, cardholder must provide the following:
Cardholder Number
Item Code
3. Redemption of Annual fee waiver will only be allowed after it has been charged to the Cardholder's account.
4. Redemption will be processed within 3 to 5 banking days from receipt of a valid request.
5. Once redemption request is accepted, the same cannot be revoked or cancelled by the Cardholder.
6. Redemption of annual fee waiver will be reflected on the Cardholder's next statement date.
7. All questions or disputes regarding eligibility for the Rewards Program or redemption of rewards will be resolved by Metrobank at its sole discretion.
8. The terms and conditions may be modified by Metrobank in its sole discretion from time to time with notice to the Cardholder. Similarly, the redemption process may be modified by Metrobank in its sole discretion, with appropriate communication through any mode deemed sufficient by Metrobank.
9. By participating in the Rewards Program, the Principal Cardholder agrees to be bound by these Terms and Conditions. View the complete Terms and Conditions [here](#).
10. For any questions or clarifications, contact Metrobank at 88700-700 or email customerservice@metrobankcard.com.